

DESKTEAM360



The Office-Based Insourcing Model

Sales Page Copy

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"The Office-Based Insourcing Model"

Productive's 2025 Agency Industry Report Found 59% of Agencies Grew Revenue and Only 31% Improved Margins. Revenue Growth Isn't Owner Freedom When Delivery Still Depends on You.

Build A Production Team That Keeps Client Work Moving Without Making You The Backup Plan.

It's true...

There's a new and different way to get client production off your plate without betting the next deadline on another freelancer or adding one more person for you to manage.

It's called the Office-Based Insourcing Model.

And it's different from the options you've probably tried because the people doing the work aren't left alone to juggle several clients from a spare room. They work together from one physical office, with a team leader keeping the work moving and a North American Account Manager helping you turn requests into clear instructions.

You get an assigned Insourcing team with designers, developers, Technical Virtual Assistants, and a video editor. Clients share teams, so this isn't an exclusive group sitting idle between your requests. What stays the same is the people assigned to your account. They learn your brand, your tools, your clients, and the way you like things done instead of making you start over with a stranger every few weeks.

The sale usually isn't the part agency owners dread. The dread hits right after the sale, when you think, "Who in the world is going to do all this work?" A new client should feel like progress. It shouldn't feel like you just volunteered for another month of late client emails, rewritten briefs, and unfinished tasks that come back to your desk.

With DeskTeam360, you submit a request and the team does the work. Around-the-clock attention keeps requests moving. Backup internet, backup power, and planned coverage help stop one person's bad day from becoming your broken promise to a client. When a project gets more technical, deeper engineering support is there. When something is on fire, there's a direct emergency path.

The best part is that you don't have to become a great manager before you get help. Your Account Manager and team leader teach you how to hand work off during onboarding and the first 30 days. You learn while real work moves.

DeskTeam360 has served over 400 businesses since 2018. We built this around the problems agency owners keep running into after the strategy is approved and somebody still has to design, build, connect, edit, check, and finish the work.

If you want to close a new client without dreading the work that follows, here's how the setup works.

Hi, My Name Is Jeremy Kenerson.

I started in digital marketing in 2009 as a manager at Infusionsoft. I started my own business in 2013, and over the next 13 years I spent more than a million dollars outsourcing overseas. I worked with more than 200 freelancers across different countries and platforms.

I learned the hard way that the problem wasn't the people. Most of the people I hired wanted to do good work. The problem was everything around them.

They worked alone. Nobody trained them in our way of doing things. Nobody checked the work before it came back to me. If their internet went down, my project stopped. If they disappeared, I became the replacement. And every time I found someone new, I had to teach the same brand, the same tools, and the same client expectations all over again.

I tried hiring people one at a time too. That fixed one gap and gave me another person to recruit, train, manage, cover, and replace. I wasn't getting out of production. I was building a bigger management job for myself.

So in 2018 I started DeskTeam360 to build the kind of working setup I wished I could've hired when I was the agency owner holding every deadline in my head. Since then, DeskTeam360 has served over 400 businesses. We put the people, leadership, office, backup systems, and customer support together before asking an owner to trust us with the work.

Sarah at Duct Tape Marketing gets better quality, faster turnaround, and a lower monthly cost than she had with her previous provider. Her advice to another agency owner is simple: "Get off the fence and do it."

I'm not telling you that every project is easy or that you'll never have a revision. I'm telling you I've lived through the freelancer chaos, the hiring headaches, the late fixes, and the feeling that it would be faster to do everything myself. Then I spent years building a better way around those exact problems.

That's why I built the leadership, office, backup systems, and support around the people doing the work.

The Fact Is...

The Office-Based Insourcing Model is a practical way to get client production moving without becoming the backup plan.

So What Kind Of Results Are We Talking About?

The result is important client work that stops needing your hands at every step.

That doesn't mean every owner gets the same number or every agency grows the same way. It means production time returns to the owner because trained people take responsibility for the work the owner used to chase, fix, or finish.

Zach at Convert on Command is a clear example. DeskTeam360 freed up 16 hours of his week. He used that time on his high-ticket service and added \$160,000 a month. He calls DeskTeam360 the easiest way to go from self-employed to an actual business owner.

That's Zach's result, not a forecast for everybody. The reason it matters is what he did with the time. Taking a task off your plate only changes the business when it comes back complete enough that you don't spend the same hour checking it, correcting it, and explaining it again. When that happens across design, development, technical work, and video, the owner gets usable time back instead of another layer of management.

You get room to sell, think, lead clients, improve the service, or simply stop carrying unfinished production into the evening. More important, you stop feeling like every client promise is sitting on your shoulders alone.

You'll feel the pressure lift when a client asks for the next campaign piece and you assign it instead of opening the software and doing it yourself.

And Here's The Cool Part...

The same familiar people keep handling your work.

You get the same 2 designers, 2 developers, and 2 Technical Virtual Assistants, along with the video editor and team leader assigned to your POD. Clients share teams, so the POD isn't an exclusive group waiting around for one company. The important part is that your account keeps going back to the same assigned people.

The same people work on your stuff this month, next month, and next year. They get to know your brand. They become an extension of your company, like another vendor in your stack.

Here's why that changes the work. A new freelancer has to learn what your agency sells, what your client expects, which files matter, how you name things, what "on brand" means, and what happened before they arrived. That learning takes time, and you usually pay for it with extra instructions and revisions. When familiar people keep working with you, those lessons stay with the people who'll handle the next request.

You spend less time rebuilding context. Briefs get shorter because the team already knows the background. Questions get better because the team remembers how you answered them last time. The work gets easier to hand off because every request doesn't start from zero.

So the brand details can leave your head without disappearing from the work.

You'll feel the reset disappear the first time you send a short request and the finished work reflects a preference you didn't have to explain again.

And You Know What Else...

This works better than choosing one person and hoping that person covers every kind of production work.

A designer designs landing pages, ad creative, social graphics, decks, and eBooks. A developer builds pages, connects platforms, handles integrations, and works inside your tech stack. Technical Virtual Assistants run systems, manage routine technical tasks, and handle the details that keep work moving. A video editor handles video. These are different skills, and one person rarely does all of them at the same level.

That's why the usual choices keep putting the owner back in the middle. One freelancer fills one gap, then another gap appears. One employee brings one specialty, then the owner still has to find help for everything outside that specialty. Hiring overseas one person at a time may lower the payroll line, but it leaves the recruiting, training, management, quality checks, coverage, and backup plan with you.

The Office-Based Insourcing Model puts the specialties and the structure together. The team leader handles the daily people questions. The North American Account Manager handles the relationship with you. The specialists focus on the work they're trained to do.

There's no reason to turn a designer into a developer or ask a developer to make a video look polished. You send the right work into one working setup, and it gets routed to the right kind of person.

That means fewer awkward handoffs between strangers and less time wondering whether you hired someone for work they were never meant to do.

You'll feel less trapped while reviewing a campaign that came back with the page design, build work, system setup, and video pieces handled by people who know their part.

Now, Here's The Secret Sauce...

The shared office is what makes the working setup dependable.

DeskTeam360 owns and operates a physical office in Indonesia. The team works together there instead of disappearing into separate homes with separate equipment, separate internet problems, and nobody close enough to help.

Small problems stall production when nobody nearby can deal with them. A worker gets stuck and waits. An internet connection drops and the task sits. The power goes out and the owner doesn't know. Somebody takes time off and nobody picks up the request. Each issue looks small by itself, but the missed client deadline still lands on you.

Inside the office, the team leader answers questions, checks that work is moving, holds people accountable, and manages time off. The office has 5 backup internet connections and 2 backup power sources. The people work across shifts, which creates around-the-clock attention so you don't wait 24 hours to get something fixed. Coverage is planned when someone is sick or takes time off.

These aren't decorations. They're the reasons one ordinary interruption doesn't have to stop your client work. Problems are visible. Another person is close enough to help. A backup system is already there before anybody needs it.

You spend less time investigating excuses or filling surprise gaps. When something needs to move, you talk to your Account Manager instead of tracking down whoever was supposed to show up.

You'll feel covered when an internet problem hits the office and your request keeps moving through a backup connection without becoming your emergency.

And It Gets Better...

Handing off the work is simple because your current tools and systems stay in place.

We plug into your existing tech stack. We also recommend tools and systems based on your needs, wants, and budget.

That's important because switching providers shouldn't force a second project where you migrate every file, rebuild every workflow, and retrain your clients. Your current setup already carries years of decisions. Some of it works well. Some of it needs help. DeskTeam360 starts with what you've got and learns how your work moves now.

You submit a request. The team does the work. At the entry level, work moves one task at a time. You can keep your request list organized by priority, review what comes back, send revisions when needed, and move the next task forward. The team leader and Account Manager help turn loose ideas into requests the specialists can act on.

That gives you one place to hand work over instead of sending separate messages to a designer, a developer, a Technical Virtual Assistant, and a video editor. Asking for help doesn't depend on knowing the perfect tool first. When your stack needs a better fit, the team talks through the need, what you want, and what you want to spend.

You can hand off production without having to reorganize your whole business before somebody helps.

You'll feel the handoff get easier the next time an idea comes out of a client call and you turn it into one clear request instead of four separate freelancer messages.

And Look At This...

Here, fast means the work starts moving without waiting for you to find the right person every time.

Around-the-clock attention gives requests more of the day to move. The assigned specialists already know where the files live and how your systems work. The team leader keeps the queue moving. The Account Manager helps when a request needs clarification. Each part removes a pause that normally sits between your decision and the team taking action.

And if the project needs deeper engineering, like building an app, integrating APIs, or writing custom code, the full-stack developer backup pool supports the POD's developers. The project keeps moving without stopping for another search when the technical work gets harder.

If you're dealing with a fire, there's the Bat Phone. A website goes down. A payment gateway breaks. A client starts pushing for an answer or a deadline suddenly moves closer. You text the Bat Phone, which is a cell phone in the office that the team sees when the message comes in. We move the task to the front of the line. We don't charge extra for that emergency path.

The emergency path exists before you need it. You're not hunting through old chats, hoping somebody is awake, or explaining the whole account to a stranger under pressure.

Whether it's normal work, deeper technical work, or a true fire, you know where to send it and who'll see it.

You'll feel calmer when a client site breaks before a launch and one text reaches people who already know the account and can move the problem first.

And It Doesn't Stop There...

Revisions happen. Predictable production means someone clearly owns what happens next.

The North American Account Manager is your single relationship contact. That person helps you work with the team, helps shape requests, and owns the path forward when the work misses what you meant. The team leader owns the daily movement inside the POD. The specialists own the work in their roles.

That structure matters because most delivery chaos begins with a simple question nobody answers: who owns this now? A freelancer points back to the brief. The owner points to the deadline. The client wants a fix. When responsibility is vague, the owner becomes the only person with enough context and authority to move anything.

DeskTeam360 gives each problem a place to go. Normal questions go through the Account Manager. Daily work stays with the team leader and specialists. Time off has coverage. Technical work has a deeper engineering path. Emergencies have the Bat Phone. Your first task has a clear correction path if the work doesn't match the brief.

You still make the important decisions. What changes is that you aren't the only person responsible for every next step.

That makes client promises easier to keep. You know who receives the request, who keeps it moving, and who steps in to correct it. You don't have to guess whether the person on the other end will disappear when feedback arrives.

You'll feel safe the first time a task needs a change and your Account Manager takes ownership while you stay focused on the client relationship.

Do You Know What Else Makes This Really Interesting?

This setup fits an agency that has steady production work, wants several specialties available, and is ready to move work through a one-task-at-a-time queue.

It isn't built around forcing every customer into the same software. WordPress, Webflow, Shopify, GoHighLevel, Kajabi, Keap, ClickFunnels, ActiveCampaign, Zapier, Make, ClickUp, Asana, Slack, Stripe, and PayPal are all examples of tools the team works around. If you're using something else, we probably know it or can learn it.

The reason the fit is broader than one narrow service is that the POD covers the kinds of work that usually get split across several people. Design, development, routine technical operations, video, systems work, and deeper engineering support sit inside one working relationship.

It isn't a fit if you want one exclusive employee who works only for your company, if you need a long list of tasks completed at the same instant, or if you want to hand over strategy and disappear from every decision. Clients share teams. The entry plan moves one task at a time. You still set priorities, give direction, and approve the work.

The service only helps when its way of working matches how your agency needs production to move. If your biggest problem is finding reliable people, keeping familiar people on the work, covering several production skills, and getting help managing the handoff, this model lines up with the real problem.

You can decide whether the service fits before trying to force it into a different kind of working relationship.

You'll feel clear about the fit while looking at your request list and seeing steady design, development, technical, and video work that belongs in one managed queue.

Do You Know What Else Makes This A No Brainer?

You don't have to be great at delegation before you start. We teach you how to get better at it while the work moves.

Most agency owners have been trained to do the work, solve the problem, and save the deadline. They haven't been trained to turn what they know into instructions another person can follow. That's why handing off a task often feels slower than doing it. The owner tries once, the brief misses important context, the work comes back wrong, and the owner decides delegation doesn't work.

The Account Manager and team leader teach delegation during onboarding and the first 30 days. They help you decide what context the team needs, what a finished task should look like, where the source files are, and how to give feedback that makes the next round better. The Weekly Ask Me Anything Group Calls with me reinforce that skill as new questions come up.

The reason this matters goes far beyond one task. Better delegation changes how you lead the production team, how you explain priorities, and how you stop rescuing work the moment it gets uncomfortable. Repetition builds the skill. The team learns you, and you learn how to hand work over without holding half of it back in your head.

You get help on the first request instead of a login and a wish for good luck. You build a way of communicating that keeps paying off as the relationship grows. And you stop treating "It's faster to just do it myself" like a permanent fact.

The first step is a fit conversation about the work currently on your plate, the stack you already use, and whether a shared POD with a one-task-at-a-time queue matches the way your agency operates.

You'll feel ready to begin when your first real request becomes a guided handoff instead of another task you quietly take back and finish yourself.

By now, you see how and why the Office-Based Insourcing Model gets production off your plate without adding another person for you to manage alone. You understand why familiar specialists, clear leadership, a real office, and built-in backup matter when client work has to move. And that's why I want to give you the chance to put the whole system to work through DeskTeam360. Let me show you exactly what you get.

So What's DeskTeam360 Really All About?

DeskTeam360 is a managed Insourcing team for the production work your agency sells but shouldn't need you to finish. You submit requests, the team does the work, and the people and systems around them help keep delivery from falling back on you.

Your North American Account Manager

The first thing you get is a North American Account Manager who runs the relationship with you.

You need one person who understands what you're trying to get done and knows where the request belongs. Without that person, you end up managing several specialists, answering the same question in several places, and chasing updates across a pile of messages.

Your Account Manager helps shape requests, routes questions, keeps you informed, and owns the path forward when something needs attention. That gives you one relationship to manage instead of making you the project manager for every person in the POD.

Questions, changes, and misses all have a clear person to go to instead of becoming separate conversations for you to manage.

You'll feel supported when a client changes direction and one conversation with your Account Manager turns that change into the next clear step for the team.

Two Graphic Designers

You get 2 graphic designers who design the visual work your agency and its clients need.

Design work isn't one endless category. Landing pages, ad creative, social graphics, decks, eBooks, and campaign assets all need someone who understands layout, brand choices, and how the piece will be used. Asking a developer or general assistant to cover that work often creates more corrections for the owner.

The designers give your requests a real design path. The same assigned people learn your brands over time, which makes each new piece easier to brief and easier to keep consistent.

Visual work moves without you opening the design software, and your client gets work created by people whose job is design.

You'll feel confident the next time a client asks for a campaign graphic and the finished piece looks like the brand you promised without you rebuilding it at night.

Two Developers

You get 2 developers who build pages, connect platforms, handle integrations, and work inside your current tech stack.

A good design still has to work. Pages need to load, forms need to send information to the right place, tags need to fire, and tools need to connect. When development is left to whoever happens to be available, small technical misses become client-facing problems.

The developers turn approved ideas and designs into working assets. They also keep technical work inside the same relationship, which removes a separate search every time a client asks for a page change or system connection.

Approved ideas come back as working builds, with a clear owner for the forms, tags, and connections behind them.

You'll feel relieved when you test a new client page and the form, tags, and follow-up path work without you spending the evening tracing the problem.

Two Technical Virtual Assistants

You get 2 Technical Virtual Assistants who run systems, handle ticketing, connect routine platform steps, and manage the technical details that eat up an owner's day.

Not every technical task calls for a developer. Many requests are small, repeatable, and important. Somebody still has to load content, update settings, check links, organize files, move information between tools, and make sure the routine steps didn't get skipped.

Technical Virtual Assistants take those jobs out of the gap between design and development. The specialists stay focused, the queue keeps moving, and you stop using senior owner time on routine system work.

Routine system work gets handled by people who learn how your setup works, so the details no longer wait for your hands.

You'll feel lighter while reviewing a launch checklist and seeing the routine setup marked complete before you had to remind anyone.

Your Video Editor

You get 1 video editor for the video work that supports your campaigns and client delivery.

Video shouldn't become the task that sits untouched because the designer is busy and the developer doesn't edit. Raw footage, cuts, pacing, captions, and finished campaign clips need a person who works in video.

The video editor gives that work a home inside the POD. That removes the search for a separate editor on each project and another brand explanation before the first cut starts.

Finished video moves through the same request process as the rest of production, so you can send polished work without apologizing for a rough file or a missed video piece.

You'll feel proud when the campaign video is ready beside the page and graphics instead of becoming the loose end you finish after everything else.

Your Team Leader

You get 1 team leader who manages the POD day to day.

Specialists still need questions answered, work checked, priorities reinforced, and time off covered. Without an internal leader, those people-management jobs go straight back to the client.

The team leader trains people, answers their questions, holds the POD accountable to deadlines and quality, and manages who covers the work when somebody is away. The team leader also works with the Account Manager, which keeps the inside work and the customer relationship connected.

The people questions stay inside the team instead of filling your day, so you can review the finished work without managing every small decision behind it.

You'll feel less like a manager the first time a team question gets solved inside the POD and the finished request reaches you without an extra meeting.

A Real Office With Built-In Backup

Your team works from a physical office in Indonesia with modern equipment, 5 backup internet connections, and 2 backup power sources.

Internet loss, weak equipment, and power trouble become your delivery problem when the worker has no backup. A home-based freelancer may be honest about the outage, but the deadline still moves and the client still calls you.

The office puts the people, leader, equipment, and backup systems in one place. When one connection fails, another is there. When the power drops, the backup systems help keep the work going. When somebody gets stuck, another person is close enough to help.

You get fewer single points of failure between the request and the finished work. You feel reassured because ordinary interruptions already have an answer.

You'll feel reassured when a local outage happens and your client work stays in motion instead of becoming another excuse passed to your client.

Around-The-Clock Attention And Time-Off Coverage

Your requests get around-the-clock attention, and the team leader plans coverage when somebody is sick or takes time off.

You need this because client work doesn't pause neatly when one person steps away. If the whole setup depends on one worker being online, a vacation, illness, or schedule gap lands right back on the owner.

Around-the-clock attention means you don't wait 24 hours to get something fixed. Planned coverage means another trained person is there to keep a request moving when someone can't work.

You get more of the day working in your favor and a better path around ordinary absences. You feel free to plan around your clients instead of planning around one freelancer's availability.

You'll feel free while stepping away from your laptop and knowing a routine absence inside the team won't leave a client request untouched.

Full-Stack Developer Backup

You get access to a full-stack developer backup pool when a project moves beyond normal development work.

Technical scope changes. A page project becomes an app. A simple connection turns into an API integration. A client asks for custom code that sits outside the normal developer's work.

Instead of stopping the project to find a new vendor, the POD's developers have deeper engineering support for app builds, API work, and custom coding. That keeps more technical projects inside a working relationship that already knows the account.

When the work gets harder, the team has a next step instead of sending the technical request back to you.

You'll feel prepared when a client adds a custom integration and the team brings in deeper engineering help instead of handing the problem back to you.

The Bat Phone

You get the Bat Phone for a true production fire.

Emergencies don't belong in a normal queue. A website goes down. A payment gateway breaks. A client starts pushing hard or a deadline suddenly moves closer. In that moment, searching for the right person wastes the time you don't have.

The Bat Phone is a cell phone in the office that the team sees when a message arrives. You send a text, and the team moves that task to the front of the line. There's no extra charge for using the emergency path.

You get one clear way to raise the flag when the issue can't wait. You feel backed up because the emergency reaches people who already know where the work lives.

You'll feel backed up the next time a live client asset breaks and your first move is one text instead of a frantic search through old freelancer chats.

Delegation Training During Your First 30 Days

You get delegation training from the Account Manager and team leader during onboarding and the first 30 days.

Most owners were trained to solve problems, not hand them over. A weak handoff produces weak work, and that bad result often convinces the owner to stop delegating.

The team helps you build requests with the right context, source files, definition of done, and feedback. You practice on real tasks, which makes the skill useful right away instead of turning it into another course sitting in a folder.

Each real request gives you practice handing off work with the context the team needs, without losing control of the result.

You'll feel capable when you send a clear brief, answer one useful question, and watch the request move without taking it back halfway through.

Two Weekly Ask Me Anything Group Calls

You get access to 2 Weekly Ask Me Anything Group Calls with me every week.

Production and delegation questions keep changing after onboarding. A client situation comes up. A new tool enters the stack. A request feels hard to explain. Waiting for the perfect answer often puts the owner back in the work.

On the calls, customers ask me about marketing, business, delegation, scaling, and whatever is getting in the way. The group format lets you bring the questions that matter now and hear how other owners are solving similar problems.

When a decision gets stuck between keeping the work and handing it off, there's a live place to bring the question.

You'll feel less alone when a new delegation question comes up and you know there's a live place to ask it before you take the task back.

Tech Stack Flexibility

We plug into your existing tech stack. We also recommend tools and systems based on your needs, wants, and budget.

A new production partner shouldn't force you to replace every platform that already works. At the same time, keeping a bad tool forever just because the team knows it doesn't help your agency.

The POD learns the tools you use now and helps you look at better options when the need is real. That lets you keep working while improving the setup one decision at a time.

Your current tools stay in place unless there's a useful reason to change them, so the production team doesn't dictate your stack.

You'll feel in control when a request moves inside the tools your clients already know and any change comes from a useful reason, not a provider rule.

Work That Goes Out Under Your Brand

The work is completed for your agency to use under your brand. Your clients don't see DeskTeam360 branding on the assets.

The relationship with your client belongs to you. Production support should strengthen that relationship, not create confusion about who the client hired.

The team works behind the scenes while your agency stays in front. You review, approve, and deliver the work as part of the service your client bought from you.

Production stays behind the scenes while your brand stays on the work and your agency stays in front of the client.

You'll feel secure when you present the finished campaign and the client sees one clear agency relationship with your brand on the work.

A One-Task-At-A-Time Request Queue

At the current entry level, you can submit as many requests as you need, and the team works one task at a time based on your priorities. When a task comes back for review, the next one keeps moving, and revisions return to the team without a penalty.

You need a clear queue because an unlimited pile of simultaneous work creates confusion, not speed. Priorities become visible when the team and the owner agree on what moves first.

The request flow gives you a simple way to add work, set the order, review what comes back, and handle changes without starting the relationship over. It keeps the next task visible while the current task gets finished.

You can see what's moving now and what's next instead of sorting through scattered freelancer promises.

You'll feel organized while opening the queue and seeing the next client request already moving before you chase anybody for an update.

With everything you're getting, you've got the specialists, leadership, office, backup systems, coverage, emergency support, deeper engineering, training, founder access, tool flexibility, and request process it takes to move production without making yourself the fallback plan.

Would It Be Worth It For The Same Assigned People?

If all DeskTeam360 did for you was stop the repeated context reset by keeping familiar people on your account, would it be worth it? I'd say yes, because every brand preference and system lesson they keep is one lesson you won't teach again.

Would It Be Worth It For The Structure Around The Work?

If all DeskTeam360 did for you was put leadership, an office, backup internet, backup power, time-off coverage, and an emergency path around your production work, would it be worth it? I'd say yes, because one ordinary problem would have less chance of becoming your missed client deadline.

Would It Be Worth It To Become Better At Delegation?

If all DeskTeam360 did for you was teach you how to hand real work over without taking it back, would it be worth it? I'd say yes, because that skill keeps paying you back in every part of the business and your life where clear communication matters.

Today, You Can Put The Whole Team To Work For Just \$1,497 A Month

The investment for the complete service is just \$1,497 a month, one task at a time.

That's the live price today for the people and structure described above. You're not paying for one person's specialty and then assembling everything else around that person yourself. You're plugging into a working system that's already staffed, led, equipped, and supported.

And Here's The Thing About Your First Task...

It's called the First Task Promise. Submit your first task on day one. If the deliverable doesn't meet the brief, your North American Account Manager owns the fix at no extra cost. Most issues resolve on the first revision because the team learns fast and your Account Manager owns the brief. In the rare case we still can't get it right after the fix, we push out your next invoice date until we get it right. That gives the team room during the learning phase and shows you we've got your back. Credit toward next month, no fine print. You won't pay for work that didn't land.

We hire professionals ahead of need because a refund doesn't solve your delivery problem. Existing customers stay with the same people they've been working with. New customers plug into a POD made up of people who are already vetted, hired, fully trained in our way of working, and have been working for us for months. New team members train alongside proven team members before they earn a place in a POD.

You get a real fix path instead of a vague promise that everything will be perfect. You feel safer sending the first request because a miss doesn't leave you alone with the cleanup.

You'll feel safer when you open the first completed task and know that your Account Manager owns the correction if it doesn't match the brief.

And Here's The Honest Reason To Act Now...

We don't use a countdown, a made-up deadline, or a pretend limit to force a decision. The real reason to move is that the delivery problem doesn't get better while you keep carrying it.

We staff and train people before new customers plug into a POD. We don't hand a new account to people who started yesterday. A fit conversation tells you whether the current setup matches your work and whether the team is ready for the account.

If it fits, starting sooner lets you practice the handoff, move the first request, and stop using another client win as a reason to dread the work that comes next.

There's No Need To Keep Carrying The Dread

There's no need to keep feeling like every new client creates another late night for you. There's no need to keep rewriting the same brief for the third time and deciding it would be faster to do the task yourself.

More strategy sitting on your desk won't solve the production problem. Reliable work has to leave your hands, move through a managed team, and come back ready for your review.

The tension starts to release when the team, leadership, office, backup systems, and working process are already there to receive the task.

Your next client win doesn't have to add another late night.

Go Ahead, Book Your Fit Call Now.

We'll talk through the work on your plate, the tools you use, and the first task you'd want to hand over, then we'll decide together whether DeskTeam360 fits the way your agency needs production to move.